



Operation: Love: ReUnited

"Photographers giving back to those that ask for nothing more, than to come home."

Client Information Sheet & Policies Agreement

***ALL FIELDS REQUIRED. Information is strictly confidential and guarded by our Privacy Act.**

Personal Information

Full Name:

_____ *Last* _____ *First* _____ *Date*

Address:

_____ *Full Address* _____ *Providence*

_____ *Country* _____ *City* _____ *State* _____ *ZIP Code*

Phone: _____ Cell Phone: _____ Email: _____

Photographer/Studio chosen: _____

How did you hear about us: _____

Base Name: _____ Branch: _____

Deployed soldier's forwarding address: _____

Deployment/Arrival date/time & location: _____

My signature below, and my initials on the attached pages, indicate my understanding of and agreement to the attached Operation: Love ReUnited policies, terms, and limitations.

SIGNATURE: _____ **DATE:** ____/____/____

Limitation of Liability

- ★ Total comprehensive liability to Operation: Love ReUnited, any person or any business associated or affiliated directly with Operation: Love ReUnited, or any other person participating in or assisting with an Operation: Love ReUnited session for any and all injuries, damages, claims, losses, expenses or claim expenses (including attorneys' fees) arising out of this session, from any cause or causes, including, but not limited to, negligence, errors, omissions, strict liability, breach of contract, or breach of warranty, is limited to return of any fees the client has paid.
- ★ Member photographers may volunteer to send image files to Operation: Love ReUnited to be displayed on the Operation: Love ReUnited website (<http://www.oplove.org>), after obscuring the name of the client should it appear in any photograph as detailed in the attached Privacy Agreement. If displayed, the image will be credited to the photographer who captured it. Operation: Love ReUnited, any person or any business associated directly with Operation: Love ReUnited, or any other person participating in or assisting with an Operation: Love ReUnited session cannot be held liable for any third-party copyright infractions beyond their control; e.g., Operation: Love ReUnited cannot guarantee that images are secure and free from copyright violations. Operation: Love ReUnited will endeavor to ensure that no identifying personal information, such as client surname, is accessible or recoverable from these images. Images used on the website are for advertising and/or marketing purposes only; at no time will the photographer or client be compensated financially for this use.



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Operation: Love ReUnited Client Regulations and Responsibilities

- _____ I agree to the limitation of total comprehensive liability of Operation: Love ReUnited, any person or any business associated directly with Operation: Love ReUnited, or any other person participating in or assisting with an Operation: Love ReUnited session as set forth below. I understand that I am held responsible for my own actions and the actions of any minor children for whom I am responsible during any Operation: Love ReUnited session, and I hereby waive any right to legal action concerning events which stem from those actions. I agree to be held responsible for my own safety and the safety of each minor child accompanying me during the session. I agree to retain custody and control of each child at all times during the photography session to avoid injury. On behalf of myself and such children, I hereby release the photographer, associates, subsidiaries, and assistants from all claims and liabilities of any kind.
- _____ I agree to give ample notification of any cancellations or tardiness NO LESS than 24 hours to the photographer listed above. Rescheduling the session is at the photographer's discretion and dependent upon his/her availability.
- _____ I understand that all sessions are reported to Operation: Love ReUnited Administration, and that if the session is canceled without proper notification, I will be ineligible for any future participation in the program. I understand that the personal data collected is protected by the attached Privacy Agreement.
- _____ I understand that in order to receive the "already gone" session, my service member will not be returning for at least 3 months (90 days) or longer. If the time left on deployment is any less than 3 months (90 days), I understand that I am ineligible for this session. I may however still receive a homecoming if photographer is available.
- _____ I understand that I may request and receive 1 pre- or post-deployment portrait session, and 1 homecoming session, from the Operation: Love ReUnited organization in any period of 12 consecutive months, resources of local photographers permitting. I understand that these 2 sessions do not have to be photographed by the same photographer, and that any additional sessions any photographer may choose to donate are at the discretion of that individual photographer, and not mandated by Operation: Love ReUnited policy.
- _____ I understand that the Operation: Love ReUnited organization requires the participating Service Member to be under orders to deploy overseas, to already be serving overseas, or to be returning home from an overseas tour of duty, to be eligible for participation in the program. To verify my eligibility, I agree to provide a copy of current deployment orders and a valid Military ID to photographer upon request.
- _____ I understand that this form in its entirety is to be sent back to the photographer, via email or otherwise, before the session.
- _____ I understand that photographers may implement reasonable travel fees after discussing these fees with me, and that I may agree to pay these fees or not to pay them. If I do not pay such travel fees, I understand that the photographer may refuse to photograph my session, or may require that I travel to his or her location for the session. I understand that such fees may not be implemented without discussion prior to the day of the session. If such travel fees are instituted without prior discussion, I agree to notify Operation: Love ReUnited Administration (oplove1@gmail.com).
- _____ I understand that there is no obligation to purchase any product from any member photographer, and I agree that if I am pressured to make any such purchase, I will report the incident to the Operation: Love ReUnited Administration (oplove1@gmail.com). I understand that if I voluntarily elect to purchase any goods from any Operation: Love ReUnited member photographer, and initiate such an agreement of my own free will, that any agreement reached exists solely between the me and that photographer, and is not encouraged, endorsed or covered by Operation: Love ReUnited or any Operation: Love ReUnited policy.



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_____ I have received, and have read and understood, a copy of the OpLove General Policies, Privacy Statement, and Content Use Agreement. I agree to all terms of these documents.

General Operation: Love ReUnited Policies

- ★ All participating photographers have agreed to the following Operation: Love ReUnited policies:
 - To conduct themselves with the utmost business ethics in a professional manner;
 - To waive any session fees that they may charge for any other session that they normally would provide, for Operation: Love ReUnited participants.
 - To provide the Operation: Love ReUnited program to military families regardless of their rank or branch, upon presentation of valid ID and orders to deploy overseas;
 - To keep a patriotic theme during the sessions, whether the deploying Service Member is available or not.
 - To schedule and take on Operation: Love ReUnited clients accordingly to their schedule to maintain a professional experience.
- ★ Should any member not comply with these policies, or any other requirement or policy of the Operation: Love ReUnited organization, please contact Operation: Love ReUnited Administration so that the situation may be remedied.

Operation: Love ReUnited Privacy Statement

Data Collection and Purpose Specification

- Operation: Love ReUnited and its member photographers collect personal data directly from Operation: Love ReUnited clients in the course of providing these clients with Operation: Love ReUnited services. This personal data may be used for:
 - contacting clients regarding final products
 - extending future offers and/or gifts
 - requesting feedback about the client's experience with Operation: Love ReUnited
 - requesting the client's permission to use that client as a referral to another client
 - resolving any disputes that may arise
- If Operation: Love ReUnited or its member photographers wish to use client personal data for purposes other than those listed above, the client must be contacted and asked to consent to those new purposes by sending an email to oplove@oplove.org
- At no time will Operation: Love ReUnited sell, rent, loan, or share any identifiable information regarding our clients with any third party, including Operation: Love ReUnited subsidiaries. Personal data collected by Operation: Love ReUnited or its member photographers will never be disclosed to unauthorized persons, nor will unauthorized persons be permitted access to personal records.
- No information about clients is collected from any other source, such as public records or private organizations.

Operational Security

- Operation: Love ReUnited does not reveal, in text, photo, or by any other method, the last names of our clients on publicly accessible media, including our website and the websites of our participating photographers. All client surnames appearing in photos posted to Operation: Love ReUnited are completely obscured or removed in a method which prevents them from being revealed using any known technology. Image filenames will never contain any part of the client's surname.
- Proofing galleries made available to clients are considered public, and subject to this restriction, unless said gallery is password protected to restrict viewing to authorized clients. Clients may



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distribute gallery passwords as desired; photographers may give each password ONLY to client whose photos appear in that gallery, or to people that client indicates in writing may receive them.

Department of Defense Disclaimer

- This disclaimer, in whole and without modification, must be placed on any website or other media where the photos will be publicly accessible, or on the photo if it is published separately: "The photos and other content of this publication do not constitute or imply any endorsement or recommendation by the Department of Defense."

Children's Privacy

- Operation: Love ReUnited does not knowingly collect personal data from children.

Operation: Love ReUnited Content Use Agreement

- ★ Client does not have the right to the commercial sale, transfer or exchange of the images captured during any Operation: Love ReUnited session. The photographed individuals have the right to use the same photographs ONLY for personal, non-commercial purposes. The photographed individuals may not publish, copy or alter the same photograph(s) in whole or in part.
- ★ Operation: Love ReUnited or its photographers may not use, publish, and republish the same photograph(s) in whole or in part, individually, or in any media now or hereafter, or for any purpose whatsoever EXCEPT for those uses granted explicitly below. Operation: Love ReUnited or its photographers do not have the right to the commercial sale, transfer or exchange of the same photographs except to the individuals whose likeness appears therein.

Permitted Uses:

- Operation: Love ReUnited or its photographers may provide the client additional copies of the photographs as requested.
- Operation: Love ReUnited may use the same photographs in any format to promote Operation: Love ReUnited, or as displayed on the Operation: Love ReUnited website, blog or similar media. Such usage must be accompanied by the following written disclaimer: "The photos and other content of this publication do not imply any endorsement or recommendation by the Department of Defense."
- The photographer may use the same photographs in any format as a means of demonstrating his or her photographic work as part of a portfolio, or to promote his or her membership in Operation: Love ReUnited, or as displayed on the individual photographer's website, blog or similar media. This usage must be accompanied by the following written disclaimer: "The photos and other content of this publication do not imply any endorsement or recommendation by the Department of Defense."
- The terms of this agreement may be altered by separate written agreement between the photographer and the client. Such an agreement must comply with the Joint Ethics Regulation, DOD 5500.7-R, must be approved by the Operation: Love ReUnited Board of Directors, and may only be entered into at a different date and time from this agreement.